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Quality Policy

Seven Seas Group

Objective

The Seven Seas Group is committed to delivering products and services that consistently meet or exceed customer expectations and regulatory requirements. Across our Business Units, we achieve this through a culture of continuous improvement, innovation, and operational excellence.
Our quality objectives are integral to our business success and are designed to ensure we remain a trusted and reliable partner in every market we serve

Guiding Principles

1. ***Customer Focus & Requirements:***

- Proactively understand and meet the needs and expectations of our customers, ensuring the reliable delivery of services, and high-performance, certified PPE products and workwear.

2. ***Process-Driven Excellence***

- Implement, maintain, and continually improve a unified Quality Management System (QMS) compliant with ISO 9001:2015.
- Manage our end-to-end processes, from supply chain, warehousing, delivery and products with focus on efficiency, consistency, and defect prevention.

3. ***Measurable Performance and Continuous Improvement***

Establish and review specific, measurable quality objectives, including:

- Delivery performance.
- Product compliance
- Customer satisfaction.

4. ***Competence and Engagement***

- Invest in the continuous development of our employees' competencies, providing them with the training and resources needed for their roles and contribute to our goals and objectives.

5. ***Compliance and Standards***

- Adhere to all applicable statutory, regulatory, and customer-specific requirements, including international maritime codes (e.g., SOLAS), logistics security standards, and PPE certification protocols (e.g., ANSI, CE, NFPA).

Responsibilities

Ultimate responsibility for quality rests with senior management. However, every employee is accountable for understanding, implementing, and upholding the principles of this policy in their daily work.

This policy is the basis for establishing and reviewing Objectives and Targets and will be reviewed periodically for its continuing suitability.

By

P Juhl

Patrick Juhl

Chief Executive Officer – Seven Seas Group